

Member States OSS contact details

Member State	Url	Mail	Phone
AUSTRIA	https://finanzonline.bmf.gv.at (access for log-in) – no info	service.oss@bmf.gv.at	+43 50 233 538741
BELGIUM	https://finances.belgium.be/fr/E-services/Intervat/oss https://financien.belgium.be/nl/E-services/Intervat/oss https://finanzen.belgium.be/de/E-services/Intervat/oss	oss@minfin.fed.be	+32 (0)257 786 60
BULGARIA	One Stop Shop - General information: https://nra.bg/wps/portal/nra/taxes/dds-pr-sdelki-v-ES/Specialni-rejimi-za-oblagane-s-DDS-OSS The Union One Stop Shop and the Non-Union One Stop Shop: https://nra.bg/wps/portal/nra/taxes/dds-pr-sdelki-v-ES/Specialen-rejim-v-Suuza-i-specialen-rejim-izvun-Suuza	infocenter@nra.bg	+359 2 9859 6801

	<p>Import One Stop Shop (IOSS):</p> <p>https://nra.bg/wps/portal/nra/taxes/dds-pr-sdelki-v-ES/Specialen-rejim-za-obslujuvane-na-edno-gishe-vnos-IOSS</p>		
CROATIA	<p>https://www.eusustavi.porezna-uprava.hr/wps/myportal</p>	<p>mossprod@porezna-uprava.hr</p>	<p>+38514809 159</p>
CYPRUS	<p>https://www.mof.gov.cy/mof/tax/taxdep.nsf/Al/5FFD49F1B09D6633C22586880044A31C?OpenDocument</p> <p><u>note:</u> website is under development and English version not yet available</p>	<p>margyrou@tax.mof.gov.cy</p> <p>hhadjicharalambous@tax.mof.gov.cy</p>	<p>+35722601853</p> <p>+35722601852</p>
CZECH REPUBLIC	<p>https://adisspr.mfcr.cz/dpr/adis/idpr_pub/dpr/oss_menu_hlavni.faces</p>	<p>podatelna3000@fs.mfcr.cz</p> <p>moss@fs.mfcr.cz</p>	<p>+420 542 191 111</p>
DENMARK	<p>http://www.skat.dk</p> <p>https://www.skat.dk/Contact</p>	<p>onestopmoms@sktst.dk</p>	<p>+45 72370200</p>

ESTONIA	https://www.emta.ee/eng/business-client/incomeexpenses-supply-profit/changes-european-union-value-added-tax-rules-and	moss@emta.ee	+372 880 0812 General number for business clients.
FINLAND	https://www.vero.fi/en/efile/mytax/	---	+358 29 497 051
FRANCE	https://www.impots.gouv.fr/	tva.e-commerce@dgfip.finances.gouv.fr	+33 1 72 95 20 31 (9h-16h) until 30 June 2021 +33 3 44 44 81 90 From 1st July 2021
GERMANY	<p>OSS EU scheme: https://www.bzst.de/DE/Unternehmen/Umsatzsteuer/One-Stop-Shop_EU/one_stop_shop_eu_node.html</p> <p>OSS Non EU scheme: https://www.bzst.de/DE/Unternehmen/Umsatzsteuer/One-Stop-Shop_NichtEU/one_stop_shop_nichteu_node.html</p> <p>Import scheme: https://www.bzst.de/DE/Unternehmen/Umsatzsteuer/ImportOneStopShop/importonestops_hop_node.html</p>	---	<p>OSS EU and Non EU scheme: +49 228 406-3804</p> <p>Import scheme: +49 228 406-4006</p>

GREECE	http://www.gsis.gr/gsis/info/gsis_site/Services/Epixeiriseis/moss.html	deef.a@aade.gr elmoss@aade.gr	+30 213 2122400 +30 210 3640076
HUNGARY	https://moss.nav.gov.hu	ki.moss_help@nav.gov.hu (general helpline)	+36-1428-5288 +36-1428-5287 +36-1428-5119
IRELAND	http://www.revenue.ie	ossnsd@revenue.ie	+353 42 9353340
ITALY	http://www1.agenziaentrate.gov.it/english/services/moss/index_moss.htm	mossitaly@agenziaentrate.it	
LATVIA	https://www.vid.gov.lv/lv/pvn-ipasais-rezims-moss	MOSS.LV@vid.gov.lv	+37167121794
LITHUANIA	www.vmi.lt/moss www.vmi.lt/OSS (as of 1 July, 2021)	oss@vmi.lt	+370 5 219 4285 +370 5 265 8353 +370 381 40 021
LUXEMBOURG	http://www.vatmoss.lu	vatmossproject@en.etat.lu	+352 24780726

MALTA	https://cfr.gov.mt/en/eServices/Pages/MOSS-OSS.aspx	moss.mfe@gov.mt	+356 22799401
NETHERLANDS	<p>Link for registration IOSS. https://www.belastingdienst.nl/wps/wcm/connect/bldcontenten/belastingdienst/business/vat/vat_in_the_netherlands/your_tax_office_and_registration/</p> <p>Link for r businesses within the Netherlands: https://www.belastingdienst.nl/wps/wcm/connect/nl/btw/content/e-commerce-en-diensten-in-de-eu-kijk-wat-er-verandert-voor-de-btw-x</p>	---	+31 55 538 53 85
POLAND	https://www.podatki.gov.pl/	VAT2015MOSS@mofnet.gov.pl VAT_OSS_IOSS@mf.gov.pl	---
PORTUGAL	https://www.portaldasfinancas.gov.pt/oss/	oss-pt@at.gov.pt	+351217 610951
ROMANIA	http://www.anaf.ro	m1ss.anaf@anaf.ro	+40 21 312 1764 int 210
SLOVAKIA	https://www.financnasprava.sk/en/homepage	Libor.Puhalla@financnasprava.sk	+421534156188
SLOVENIA	https://edavki.durs.si/OpenPortal/Pages/StartPage/StartPage.aspx	oss.fu@gov.si	---

SPAIN	https://www.agenciatributaria.es/AEAT.internet/en_gb/Inicio/La_Agencia_Tributaria/Campañas/One_Stop_Shop/One_Stop_Shop.shtml	consultas@correo.aeat.es moss@correo.aeat.es	+34 901 335 533
SWEDEN	https://www7.skatteverket.se/portal/one-stop-shop/	servicejouren@skatteverket.se	+46 771 567 567

*Anonymised